



## **Course on Computer Concepts [CCC]**

### **Objective:**

The course is designed to equip a person to use computers for professional as well as day to day use. It provides theoretical background as well as in depth knowledge of Software/ packages. After completing the course the incumbent will be digitally literate and will be able to:

- Acquire confidence in using computers in Office and General Life;
- Will be able to identify the basic components of computers and terminology;
- Understand file management;
- Create documents using word processor, spreadsheet & presentation software;
- Understand computer networks, and browse the internet, content search, email and collaborate with peers;
- Use e-Governance applications; and use computer to improve existing skills and learn new skills
- Understanding Social Networking platform
- Using internet for Digital Financial services
- Develop knowledge about Futureskills

The module on financial literacy will enable the individuals to understand the various financial services and be aware of the various schemes of Government.

#### **Duration:**

80 Hours - (Theory: 32 hrs + Practical: 48 hrs)

This course can also be offered as 10 days full time intensive course.

#### **Eligibility:**

No minimum qualification is required for applying and appearing for the examination in Course on Computer Concepts [CCC].

#### Job Role:

Computer Operator, Data Entry Operator and Social Media Operator

#### **Detailed Syllabus and Learning Outcome:**

S.	Chapter Name	Course Outline	Durat	ion	Learning Outcomes
No.			(Hours)		
			Theory	Lab	
1	Chapter-1	1.0 Introduction			After completion of
	Introduction	1.1 Objectives	3	3	this chapter, the
	to Computer	1.2 Computer and Latest IT gadgets			candidate will be able
		1.2.1 Evolution of Computers & its applications			to
		1.2.2 IT gadgets and their applications			<ul> <li>identify computers,</li> </ul>
		1.3 Basics of Hardware and			IT gadgets and
		Software			explain their
		1.3.1 Hardware			evolution and



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		1.3.1.1 Central Processing Unit 1.3.1.2 Input devices			applications.
		1.3.1.3 Output devices			Get familiar with
		1.3.1.4 Computer Memory & storage			various input, output and
		1.3.2 Software			hardware
		1.3.2.1 Application Software			components of a
		1.3.2.2 Systems Software			components of a
		1.3.2.3 Utility Software			with storage
		1.3.2.4 Open source and Proprietary Software			devices.
		1.3.2.5 Mobile Apps			Get familiar with
		1.4 Summary			various types of
		1.5 Model Questions and Answers			softwares, utilities
					used for computer
					and mobile apps.
2	Chapter-2	2.0 Introduction			After learning this
	Introduction	2.1 Objectives	3	4	chapter, candidate will
	to Operating	2.2 Operating System			be
	System	2.2.1 Basics of Operating system			Well acquainted
		2.2.2 Operating Systems for			with Operating
		Desktop and Laptop 2.2.3 Operating Systems for Mobile Phone and			System and its
		2.2.3 Operating Systems for Mobile Phone and Tablets			applications for both desktop and
		2.3 User Interface for Desktop and Laptop			mobile devices.
		2.3.1 Task Bar			able to identify
		2.3.2 Icons & shortcuts			various desktop
		2.3.3 Running an Application			screen components
		2.4 Operating System Simple Setting			and modify various
		2.4.1 Using Mouse and Changing its Properties			properties, date,
		2.4.2 Changing System Date and Time			time etc.
		2.4.3 Changing Display Properties			• able to add and
		2.4.4 To Add or Remove Program and Features			remove new
		2.4.5 Adding, Removing & Sharing Printers			program and
		2.5 File and Folder Management			features, manage
		2.6 Types of file Extensions			files and folders.
		2.7 Summary 2.8 Model Questions and Answers			Well versed with
		2.0 Model Questions and Answers			printing and know various types of file
					extensions.
3.	Chapter-3	3.0 Introduction			After completion of
٥.	Chaptel 5	3.1 Objective	4	8	this chapter, candidate
	WORD	3.2 Word Processing Basics			will have
	PROCESSING	3.2.1 Opening Word Processing Package			• In depth
		3.2.2 Title Bar, Menu Bar, Toolbars & Sidebar			Knowledge of Word
		3.2.3 Creating a New Document			Processing, their
		3.3 Opening and Closing Documents			usage, details of
		3.3.1 Opening Documents			word processing
		3.3.2 Save and Save As			screen.
		3.3.3 Closing Document 3.3.4 Using The Help			• Opening, saving
		3.3.5 Page Setup			and printing a
		3.3.6 Print Preview			document
		3.3.7 Printing of Documents			including pdf files.
		3.3.8 PDF file and Saving a Document as PDF file			Document creation,  formatting of text
					formatting of text,



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4.	Chapter-4 SPREAD SHEET	3.4.1 Document Creation 3.4.2 Editing Text 3.4.3 Text Selection 3.4.4 Cut, Copy and Paste 3.4.5 Font, Color, Style and Size selection 3.4.6 Alignment of Text 3.4.7 Undo & Redo 3.4.8 AutoCorrect, Spelling & Grammar 3.4.9 Find and Replace 3.5 Formatting the Text 3.5.1 Paragraph Indentation 3.5.2 Bullets and Numbering 3.5.3 Change case 3.5.4 Header & Footer 3.6.1 Insert & Draw Table 3.6.2 Changing cell width and height 3.6.3 Alignment of Text in cell 3.6.4 Delete / Insertion of Row, Column and Merging & Splitting of Cells 3.6.5 Border and Shading 3.7 Mail Merge 3.8 Shortcut Keys 3.9 Summary 3.10 Model Questions and Answers 4.0 Introduction 4.1 Objectives 4.2 Elements of Spread Sheet 4.2.1 Creating of Spread Sheet 4.2.2 Concept of Cell Address [Row and Column] and selecting a Cell 4.2.3 Entering Data [text, number, date] in Cells 4.2.4 Page Setup 4.2.5 Printing of Sheet 4.2.7 Opening and Closing 4.3 Manipulation of Cells & Sheet 4.3.1 Modifying / Editing Cell Content 4.3.2 Formatting Cell (Font, Alignment, Style ) 4.3.3 Cut, Copy, Paste & Paste Special 4.3.4 Changing Cell Height and Width 4.3.5 Inserting and Deleting Rows, Column	4	8	paragraph and whole document.  Inserting Header and Footer on the document  Finding text on a word document and correcting spellings.  Able to insert and manipulate tables, enhance table using borders and shading features.  Can prepare copies of a document labels etc for sending various recipients using Mail Merge.  After completion of this chapter, candidate will have good handson practice on  Basic Knowledge of Spreadsheet Processing, their usage, details of Spreadsheet screen.  Opening, saving and printing a Spreadsheet.  Spreadsheet creation, inserting and editing data in cells, sorting and
		4.3 Manipulation of Cells & Sheet 4.3.1 Modifying / Editing Cell Content 4.3.2 Formatting Cell (Font, Alignment, Style) 4.3.3 Cut, Copy, Paste & Paste Special 4.3.4 Changing Cell Height and Width			<ul><li>and printing a Spreadsheet.</li><li>Spreadsheet creation, inserting and editing data in</li></ul>



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5.	Chapter-5	5.0 Introduction			After completion of
		5.1 Objectives	4	8	this chapter, candidate
		5.2 Creation of Presentation			will have good hands-
	Presentation	5.2.1 Creating a Presentation Using a Template			on practice on
		5.2.2 Creating a Blank Presentation			Basic Knowledge of
		5.2.3 Inserting & Editing Text on Slides			PowerPoint
		5.2.4 Inserting and Deleting Slides in a			presentations.
		Presentation			• Opening/saving a
		5.2.5 Saving a Presentation			presentation and
		5.3 Manipulating Slides			printing of slides
		5.3.1 Inserting Table			and handouts.
		5.3.2 Adding ClipArt Pictures			Manipulate slides
		5.3.3 Inserting Other Objects			to enhance the look
		5.3.4 Resizing and Scaling an Object			of the slides as well
		5.3.5 Creating & using Master Slide			as whole
		5.4 Presentation of Slides			presentation by
		5.4.1 Choosing a Set Up for Presentation			inserting a picture,
		5.4.2 Running a Slide Show			objects, multimedia
		5.4.3 Transition and Slide Timings			formatting etc.
		5.4.4 Automating a Slide Show			• Running a slide
		5.5 Providing Aesthetics to Slides & Printing			show with various
		5.5.1 Enhancing Text Presentation			transitions.
		5.5.2 Working with Color and Line Style			transitions.
		5.5.3 Adding Movie and Sound			
		5.5.4 Adding Headers, Footers and Notes			
		5.5.5 Printing Slides and Handouts			
		5.6 Summary			
		5.7 Model Questions and Answers			
6.	Chapter-6	6.0 Introduction			After completion of
		6.1 Objectives			this chapter, candidate
	INTRODUCTI	6.2 Basic of Computer Networks	3	4	will be able to:
	ON TO	6.2.1 Local Area Network (LAN)			• Gather knowledge
	INTERNET	6.2.2 Wide Area Network (WAN)			of various types of
	AND WWW	6.2.3 Network Topology			networks and
		6.3 Internet			topologies.
		6.3.1 Concept of Internet & WWW			Get an overview of
		6.3.2 Applications of Internet			Internet, its
		6.3.3 Website Address and URL			applications and
		6.3.4 Introduction to IP Address			various browsers
		6.3.5 ISP and Role of ISP			available to access
		6.3.6 Internet Protocol			the internet.
		6.3.7 Modes of Connecting Internet (Hotspot, Wi-			Connect to Internet
		Fi, LAN Cable, Broadband, USB Tethering)			using various
		6.3.8 Identifying and uses of IP/MAC/IMEI of			modes of
		various devices			connections/device
		6.4 Popular Web Browsers (Internet Explorer/Edge,			s available.
		Chrome, Mozilla Firefox, Opera etc.)			Get knowledge of
		6.5 Exploring the Internet			device
		6.5.1 Surfing the web			identification on
		6.5.2 Popular Search Engines			local network as
		6.5.3 Searching on Internet			well as on Internet
		6.5.4 Downloading Web Pages			for both Desktop
		6.5.5 Printing Web Pages			•



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7.	Chapter-7	<ul><li>6.6 Summary</li><li>6.7 Model Questions and Answers</li><li>7.0 Introduction</li></ul>	3	6	and Mobile Devices.  Can search Information on the Internet on various topics.  Download and print web pages.  After completion of
	E-mail, Social Networking and e- Governance Services	7.1 Objectives 7.2 Structure of E-mail 7.3 Using E-mails 7.3.1 Opening Email account 7.3.2 Mailbox: Inbox and Outbox 7.3.3 Creating and Sending a new E-mail 7.3.4 Replying to an E-mail message 7.3.5 Forwarding an E-mail message 7.3.6 Searching emails 7.3.7 Attaching files with email 7.3.8 Email Signature 7.4 Social Networking & e-Commerce 7.4.1 Facebook, Twitter, LinkedIn, Instagram 7.4.2 Instant Messaging (WhatsApp, Facebook Messenger, Telegram) 7.4.3 Introduction to Blogs 7.4.4 Basics of E-commerce 7.4.5 Netiquettes 7.5 Overview of e-Governance Services like Railway Reservation, Passport, eHospital [ORS] 7.6 Accessing e-Governance Services on Mobile Using "UMANG APP" 7.7 Digital Locker 7.8 Summary 7.9 Model Questions and Answers			this chapter, candidate will be able to:  Create an email account, compose an email, reply an email and send the email along with attachments.  Get familiar with Social Networking, Instant Messaging and Blogs.  Get familiar with e-Governance Services, e-Commerce and Mobile Apps.
8.	Chapter-8  DIGITAL FINANCIAL TOOLS AND APPLICATION S	8.0 Introduction 8.1 Objectives 8.2 Digital Financial Tools 8.2.1. Understanding OTP [One Time Password]and QR [Quick Response] Code 8.2.2 UPI [Unified Payment Interface] 8.2.3 AEPS [Aadhaar Enabled Payment System] 8.2.4 USSD[Unstructured Supplementary Service Data] 8.2.5 Card [Credit / Debit] 8.2.6 eWallet 8.2.7 PoS [Point of Sale] 8.3 Internet Banking 8.3.1 National Electronic Fund Transfer (NEFT) 8.3.2 Real Time Gross Settlement (RTGS) 8.3.3 Immediate Payment Service (IMPS) 8.4 Online Bill Payment 8.5 Summary 8.6 Model Questions and Answers	4	4	After completion of this chapter, candidate will be able to:  • Know the Digital Financial Tools.  • Get Knowledge of Internet Banking Modes.  • Get familiar with e-Governance Services, e-Commerce and Mobile Apps.  • Use the Digital Locker and will be able to store documents in Digital Locker.



**Course on Computer Concepts [CCC]** 

9.	Chapter-9	9.0 Introduction to Futureskills			After completion of
		9.1 Introduction to	4	3	this chapter, candidate
		9.1.1 Internet of Things (IoT)			will be familiar with
	Overview of	9.1.2 Big Data Analytics			the:
	Futureskills &	9.1.3 Cloud Computing			Latest trends and
	Cyber	9.1.4 Virtual Reality			technologies in
	Security	9.1.5 Artificial Intelligence			upcoming fields
		9.1.6 Social & Mobile			in IECT.
		9.1.7 Blockchain Technology			• Will be able to
		9.1.8 3D Printing/ Additive Manufacturing			understand need
		9.1.9 Robotics Process Automation			of Cyber Security
		9.2 Cyber Security			and will be able to
		9.2.1 Need of Cyber Security			secure their PC
		9.2.2 Securing PC			and Mobile
		9.2.3 Securing Smart Phone			devices by using
		9.3 Summary			basic security
		9.4 Model Questions and Answers			features.
Tota	al Hours = 80		32	48	

For practical purpose latest version of Free Open Source Ubuntu & LibreOffice may be used.